

24 May, 2016



Media Release

BIOLOGICAL HEALTH SERVICES SCORES 97.25% FOR CUSTOMER SATISFACTION

The judging process for the 2016 Australian Achiever Awards for Victoria's Real Estate Services category was completed on 24th May.

Biological Health Services scored a highly recommended 97.25%.

Now into its nineteenth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last five years can be viewed at www.achiever.com.au

Some of the comments Australian Achiever received from Biological Health Services clients are:

I have a very good relationship with the people from Biological Health Services. I find them to be extremely professional and reliable in all the things they handle on my behalf. They are ethical in their approach and very thorough in their inspections and reporting.

They are very professional and very able in how they conduct their work and demonstrate a deep knowledge in their area. Their overall customer service has always been of a very high standard and I know I can trust them to provide detailed explanations in their reports.

I have been using their services for quite some time and will continue to do so because I have found them to be extremely knowledgeable in their area of expertise. They are always reliable in their reporting and very helpful with their advice, analysis and information.

ENDS: For verification of this report, please call
Geoff Harwood, Director, Australian Achiever, 1800 638 318.